

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE
STATE OF SOUTH CAROLINA**

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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SMOOTH MOVE. These services are furnished between points and places within the state of South Carolina.

SECTION 1

1.0 Transportation Charges

All moves and services are subject to a 1-hour travel charge billed at the applicable hourly rate corresponding to the number of movers on the job. This charges covers fuel and our travel time spent driving to and from our location for local moves with travel of less than 35 roundtrip miles. An additional fee of \$3.00 per mile will be applied to moves exceeding 35 roundtrip miles. Mileage will be calculated when the moving truck leaves our location and the mover's estimate return mileage to our location once the move is completed. Moves with 3 or fewer men include the use of one moving truck, whereas, moves with greater than 3 men include the use of two moving trucks. The use of moving trucks is included in the hourly rates.

1.1 Hourly Rates and Charges for Regulated Moving Services

Time will be billed in 15-minute increments with 3-hour minimum charge, which includes the 1-hour travel charge defined in Section 1.0 Transportation Charges. The clock starts at the appropriate hourly rate when the movers arrive at the customer's first location and billable time will be incurred until the move is completed. Any interim charge is rounded up to the next 15-minute increment. If a customer cancels within 48 hours of their scheduled move, SMOOTH MOVE reserves the right to charge the applicable minimum.

Separate rates have been established based on dividing South Carolina into two regions. The first region named the "UPSTATE" region of South Carolina composes the area to the North and West of Interstate 20 and where Interstate 20 connects with Interstate 95 leading to the North Carolina border. The area located South and East of the UPSTATE territory will constitute the second region named the "LOWER STATE". Applicable rates will be determined based on the region in which the originating address for a move is located. A map of South Carolina clearly defining both regions has been included as Attachment #1 contained in this tariff.

1.1.1 Rates Applicable to the UPSTATE Region

Hourly rates for the UPSTATE region are based on Weekdays and Weekends. Weekend rates apply to moves occurring on a Saturday or Sunday, whereas Weekday rates apply to moves taking place Monday through Friday. Rates displayed below are hourly rates for moving services in USD's and include labor and a moving truck, as well as proper moving equipment and blankets.

	OFF-PEAK	
	<u>Weekday</u>	<u>Weekend</u>
2 men	84	94
3 men	114	124
4 men	149	159

5 men	184	194
6 men	219	229

1.1.2 Rates Applicable to the LOWER STATE Region

Hourly rates for the LOWER STATE region are based on Peak and Off-Peak seasons, as well as Weekdays and Weekends. Peak rates are only applicable in a calendar year during the period from Memorial Day to Labor Day. Peak/Weekend rates shall also apply to all federal holidays. Weekend rates apply to moves occurring on a Saturday or Sunday, whereas Weekday rates apply to moves taking place Monday through Friday. Rates displayed below are hourly rates for moving services in USD's and include labor and a moving truck, as well as proper moving equipment and blankets.

	OFF-PEAK		PEAK	
	<u>Weekday</u>	<u>Weekend</u>	<u>Weekday</u>	<u>Weekend</u>
2 men	84	94	94	114
3 men	114	124	124	134
4 men	149	159	164	174
5 men	184	194	204	214
6 men	219	229	244	254

1.2 Hourly Rates and Charges for Other Services

Hourly rates and charges for Other Services listed below are applicable to both the UPSTATE and LOWER STATE regions and remain the same every day in a calendar year.

<u>Type of Service</u>	<u>Hourly Rate</u>
Packing and Unpacking (see section 2.5)	\$45.00 per man + \$25 travel fee per man
Junk Removal/Hauling	\$45.00 per man + \$25 travel fee per man + disposal
Delivery Services (3 items or less)	\$45.00 per man + \$25 travel fee per man

Transportation charges for Packing and Unpacking services and Junk Removal/Hauling will be billed under the same guidelines set forth for moving services, except the minimum charge will be 2 hours for labor plus the applicable travel fee. Delivery Services shall have a \$150 minimum charge per delivery.

1.3 Promotional Hourly Rates

The following promotional rates will apply for Active Military or Veteran, Active College Students or Boeing Employees. Proper identification will be required for rates to be honored:

	<u>OFF-PEAK</u>		<u>PEAK</u>	
	<u>Weekday</u>	<u>Weekend</u>	<u>Weekday</u>	<u>Weekend</u>
2 men	79	89	89	109
3 men	104	114	114	124
4 men	139	149	154	164
5 men	174	184	194	204
6 men	209	219	234	244

SECTION 2

2.0 Extra Charges

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

Note: The Bulky Article Charges below apply in addition to normal labor rates and other charges for transportation. The first price shown is the additional charge if the item is included as part of a larger move, whereas the second price shown is the charge only to move the bulky item alone.

<u>ITEM</u>	<u>Fee with Move</u>	<u>Fee by Itself</u>
• Motor Cycle	\$125	\$250
• Steel Gun Cabinet (in excess of 250 lbs.)	\$150	\$300
• Riding Lawnmowers	\$125	\$250
• Golf Carts	\$125	\$250
• Upright Piano	\$125	\$250
• Baby Grand Piano	\$250	\$500

2.2 Elevator or Stair Carry

SMOOOTH MOVE does not charge an additional fee for elevator or stair carry. Normal hourly rates will apply.

2.3 Long Carry Charges

SMOOOTH MOVE does not charge an additional fee on long carry moves. Normal hourly rates will apply.

2.4 Additional Pick-Up and Delivery Stops

SMOOTH MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. These stops will be billed at the applicable hourly rate.

2.5 Packing and Unpacking

2.5.1 SMOOTH MOVE charges \$45.00 per hour per man for packing and unpacking services plus a \$25 travel fee per man. Boxes and packing materials may be purchased separately solely at the discretion of the shipper and not a requirement for packing services.

2.5.2 SMOOTH MOVE is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. SMOOTH MOVE reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 Exclusion for Pool Tables, Hot Tubs, and Whirlpools

SMOOTH MOVE will not be responsible for moving slate pool tables, hot tubs or whirlpools.

2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE. Such delays include but are not limited to delays closed by traffic, weather, bridge closures or malfunction, customer tardiness, etc. Should these circumstances required the move to be rescheduled, an additional hour of travel time will apply.

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. A claim form will be provided that is to be completed by the customer.

3.1.2 Claimant must immediately notify carrier of all claims for concealed damage. SMOOTH MOVE must be given reasonable opportunity to inspect damaged items in original packing.

3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. Basic Value Protection is included standard with all moving services. This level of protection is minimal and often inadequate as it provides a released value of \$0.60 per pound per article if items are lost, destroyed or damaged. For example under this coverage, the mover would only be required to pay \$24.00 for a broken flat screen television weighing 40 pounds.

If damages are caused by our service, SMOOTH MOVE reserves the right to repair the damage(s) in question or pay the claim at the Basic Value Coverage amount. If there is damage, notify SMOOTH MOVE immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

SMOOTH MOVE does not provide or sell extra insurance or Replacement Value coverage. Additional insurance coverage may be purchased solely at the option of the Shipper through a 3rd party provider that has no affiliation with SMOOTH MOVE. We do not attest to their services nor guarantee their company on the amount or ability to pay claims.

3.2 Computing Charges

SMOOTH MOVE rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

SMOOTH MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Items of Particular Value

SMOOTH MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. SMOOTH MOVE will not accept responsibility for safe delivery of such articles if they come into SMOOTH MOVE's possession with or without SMOOTH MOVE's knowledge. Items of extraordinary or unique value such as

artwork, statues, antiques, clocks, pianos, electronics, etc. are subject to the Basic Value Coverage described in Section 3.1.3 which generally will be inadequate protection. Third party coverage should be purchased to cover these items or the Shipper should select a qualified mover that sells additional insurance.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of SMOOTH MOVE's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.6 Delays

SMOOTH MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

3.7 Water Line Connections

SMOOTH MOVE is not responsible for connection or disconnection of any water lines typically associated with certain household appliances that may be included in a move such as washing machines or ice makers. SMOOTH MOVE shall not be liable for any damages caused to personal or real property resulting from flood or water leaks of any cause or nature.